

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:5264
ANSWERED ON:28.04.2003
CHARGES FOR PASSENGER AMENITIES
DR. KIRIT SOMAIYA

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether the Airports Authority collects user fees for passenger amenities at Mumbai Airport;
- (b) if so, the year-wise details of the number of passengers travelling from Mumbai Airport and total amount collected as user fees alongwith the amount saved;
- (c) whether separate account is maintained for this;
- (d) the details of amenities provided to the passengers by Mumbai Airport out of this amount;
- (e) if so, the details thereof;
- (f) whether the official counter, medical facilities, food stalls at Mumbai Airport are not at par with Delhi Airport; and
- (g) the details of the measures being taken to upgrade these facilities.

Answer

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI SHRIPAD YESSO NAIK)

(a) No, Sir.

(b) No user fees for passenger amenities is collected at Mumbai Airport. However, Airports Authority of India (AAI) is collecting Passenger Service Fee (PSF) from embarking passengers all over India, which consists of two components i.e. security and facilitation. An amount of Rs.40.68 crore in 1999-2000 from 56.20 lakh passengers, Rs.43.42 crore in 2000-01 from 59.28 lakh passengers and Rs.44.64 crore in 2001-02 from 59.04 lakh passengers were collected towards the facilitation component of PSF.

(c) Yes, Sir.

(d) & (e) Facilities available at Terminal-1A and 1B at Mumbai airport are free baggage trolleys, restaurant & snack bar, automatic vending machines for tea, coffee, bournvita, soft drinks, chocolate and ice cream, juice shop, STD/ISD postal services and telcom centre, Car rentals, money exchange, ATM centre, inter terminal coach services, hotel reservation facility, executive & ceremonial lounge, magazine vending, florist, handicraft & Jewellery, chemist & cosmetic and Book shops, air insurance, tourism information counters, child care room, left luggage, lost & found property facility, entertainment TV and conference hall.

(f) All the passenger amenities are at par with Delhi Airport.

(g) First-aid Medical facilities are available on round the clock basis in Terminal-1B and 2A. There are plans to provide medical facility in the night hours at Terminal-2C upon the sanction of paramedical staff there.